



At Chinook Winds, we want everyone to be safe and secure, so we're slowly turning up the fun in a sensible way, a bit at a time. We're disinfecting, we're physical distancing, we're wearing face masks, and we're checking temperatures. We're doing our best for your family and ours. When we opened our doors on May 21, we welcomed all who felt ready for a visit. When you feel ready, we'll welcome you too. With good common-sense measures, soon the coast will be clear again, and we'll be back to showing you why **"It's Better at the Beach!"**

As of August 14, 2020, all non-gaming areas are now family-friendly once again. All ages may enter the Casino to dine or visit the Gift Shop. Masks will be required for all guests ages 5 and up. We are returning to our normal occupancy limits for the Casino as a whole, and Bingo maximum occupancy is increasing to 300. Bingo is also returning to their 18 and older age limit!

Modified Hours Casino

- May 26 until further notice - 10am to 2am

Dining

- Rogue River Steakhouse - 11am to 10pm
- Siletz Bay Buffet –no self-service – 10pm Sun-Thur, 10am – 12am Fri & Sat.
 - o Quick Serve Mexican Grill
 - o Sub Shop
 - o Ramen Bar
- Chinooks Seafood Grill - 7am to 10pm
- Deli 10am to 2am
- Aces Sports Bar & Grill – 11am to 10pm (last seating and ordering at 9:30pm)

Golf

- Pro Shop – 7am to dusk

Phase Two Amenities

Table Games re-opened on Monday, **August 10 at 10am.**

Below we have answered some questions you may have before you visit.

Will all of your Table Games be opening?

- No. We are opening with 10 games in a new pattern to allow for proper social distancing. We will operate each table with 3 seats (Craps will have 4).

Which games will be open?

- Three Card Poker, Bonus Let It Ride, Ultimate Texas Hold'em, Craps, Roulette and five 6-Deck Blackjack tables.

May I drink or eat at the Tables?

- No food or beverage will be allowed at the Tables in order for face coverings to be worn at all times.

How are you able to sanitize the dice while playing Craps?

- Each guest will have a bottle of hand sanitizer under the rail and will be required to sanitize their hands when it's their turn to roll the dice.

How will the cards be handled?

- The cards will only be touched by the dealers who will be required to sanitize when they arrive at a table. All card games will be dealt face up, and players will be allowed to play two hands on all Carnival games.

Will the minimum bets be raised?

- Carnival games will continue with regular minimum bets. There will be one \$5 BJ table and the rest will be \$10 and \$25. Roulette will be at regular \$1-\$3 bet minimum. Craps will be \$5 minimum during the week and \$10 minimum on the weekends.

All Currently Open Amenities

- Slots
- Table Games
- Bingo (300 seat sessions)
- Keno
- Sports Wagering (based on available sporting events)

- Deli, Rogue River Steakhouse, Siletz Bay Buffet and Chinooks Seafood Grill (modified menus)
- Gift Shop (limited occupancy)
- Hotel (All rooms non-smoking, limited occupancy in Hotel Lobby, no daily stayover service)
- Golf (physical distancing guidelines)

Physical Distancing and Safety Guidelines

- Non-smoking within resort buildings with established outdoor smoking areas
- Facemasks or face shields are required of team members and all guests ages 5 and up.
- Non-invasive temperature checks utilizing no-contact infrared thermometers for team members and guests
- Guests and team members who are demonstrating signs of illness will be immediately removed and directed to seek health care
- Markers will be visible to ensure physical distancing.
- We are implementing mobile queuing to avoid lines.

Dining Outlets

- Buffet is open as a quick serve Mexican Grill, Sub Shop & Ramen Bar
- Modified menus
- Spacing out of tables and seating within each outlet
- Dining tables, bar tops, stools and chairs to be disinfected after each use

Mobile Queuing

Wait your turn without standing in line. As part of our reopen plan, we are establishing virtual waiting lines at several outlets including entry into the main casino

- Entry into the casino
- Rogue River Steakhouse
- Chinooks Seafood Grill

Enhanced Cleaning Measures

- The property will be closed every day for property-wide deep cleaning, to include the use of electrostatic sprayers.
- Chinook Winds staffs a 24-hour dedicated environmental services department
 - Cleaning team will ensure machines are cleaned and disinfected frequently.
 - The frequency of cleaning has been increased in all public spaces with an emphasis on frequent contact surfaces.
- Hand sanitizer dispensers are located at key guest and team member contact areas
- Increased health and hygiene reminders throughout the property including the proper way to wear, handle and dispose of masks and gloves

Chinook Winds is fully committed to following recommended health and safety protocols to protect their team members and guests. We will continue to re-evaluate and make adjustments in the coming weeks and months to slowly open the remaining venues and amenities when it is safe to do so.