



At Chinook Winds, we want everyone to be safe and secure, so we're slowly turning up the fun in a sensible way, a bit at a time. We're disinfecting, we're physical distancing, we're wearing face masks, and we're checking temperatures. We're doing our best for your family and ours. When we opened our doors on May 21, we welcomed all who felt ready for a visit. When you feel ready, we'll welcome you too. With good common-sense measures, soon the coast will be clear again, and we'll be back to showing you why **"It's Better at the Beach!"**

**All areas housed inside the Casino building are now non-smoking and 21 and older only.**

**Chinook Winds Hotel, Chinook's Seafood Grill, Aces Bar and Grill, and the Chinook Winds Golf Course remain family-friendly.**

#### **Modified Hours Casino**

- May 26 until further notice - 10am to 2am

#### **Dining**

- Rogue River Steakhouse - 11am to 10pm (21 and over)
- Siletz Bay Buffet –no self-service – 10am – 10pm Sun-Thur, 10am – 12am Fri & Sat. (21 and over)
  - o Quick Serve Mexican Grill
  - o Sub Shop
  - o Ramen Bar
- Chinooks Seafood Grill - 7am to 10pm
- Deli 10am to 2am (21 and over)
- Aces Sports Bar & Grill – 11am to 10pm (last seating and ordering at 9:30pm)

#### **Golf**

- Pro Shop – 7am to dusk

#### **Phase Two Amenities**

**We are excited to announce the re-opening of Table Games starting Monday, August 10 at 10am.**

**Below we have answered some questions you may have before you visit.**

#### ***Will all of your Table Games be opening?***

- No. We are opening with 10 games in a new pattern to allow for proper social distancing. We will operate each table with 3 seats (Craps will have 4).

#### ***Which games will be open?***

- Three Card Poker, Bonus Let It Ride, Ultimate Texas Hold'em, Craps, Roulette and five 6-Deck Blackjack tables.

#### ***May I drink or eat at the Tables?***

- No food or beverage will be allowed at the Tables in order for face coverings to be worn at all times.

#### ***How are you able to sanitize the dice while playing Craps?***

- Each guest will have a bottle of hand sanitizer under the rail and will be required to sanitize their hands when it's their turn to roll the dice.

#### ***How will the cards be handled?***

- The cards will only be touched by the dealers who will be required to sanitize when they arrive at a table. All card games will be dealt face up, and players will be allowed to play two hands on all Carnival games.

#### ***Will the minimum bets be raised?***

- Carnival games will continue with regular minimum bets. There will be one \$5 BJ table and the rest will be \$10 and \$25. Roulette will be at regular \$1-\$3 bet minimum. Craps will be \$5 minimum during the week and \$10 minimum on the weekends.

#### **All Currently Open Amenities**

- Slots
- Table Games (Beginning Aug 10)
- Bingo (200 seat sessions)
- Keno
- Sports Wagering (based on available sporting events)
- Deli, Rogue River Steakhouse, Siletz Bay Buffet and Chinooks Seafood Grill (modified menus)
- Gift Shop (limited occupancy)

- Hotel (All rooms non-smoking, limited occupancy in Hotel Lobby, no daily stayover service)
- Golf (physical distancing guidelines)

### **Physical Distancing and Safety Guidelines**

- Limited 1,000 guest casino occupancy, with procedures for excess guest populations
- Non-smoking within resort buildings with established outdoor smoking areas
- Facemasks or face shields are required of team members and guests
- Non-invasive temperature checks utilizing no-contact infrared thermometers for team members and guests
- Guests and team members who are demonstrating signs of illness will be immediately removed and directed to seek health care
- Markers will be visible to ensure physical distancing.
- We are implementing mobile queuing to avoid lines.

### **Dining Outlets**

- Buffet is open as a quick serve Mexican Grill – no self service
- Modified menus
- Spacing out of tables and seating within each outlet
- Dining tables, bar tops, stools and chairs to be disinfected after each use

### **Mobile Queuing**

Wait your turn without standing in line. As part of our reopen plan, we are establishing virtual waiting lines at several outlets including entry into the main casino

- Entry into the casino
- Rogue River Steakhouse
- Chinooks Seafood Grill

### **Enhanced Cleaning Measures**

- The property will be closed every day for property-wide deep cleaning.
- Chinook Winds staffs a 24-hour dedicated environmental services department
  - Cleaning team will ensure machines are cleaned and disinfected frequently.
  - The frequency of cleaning has been increased in all public spaces with an emphasis on frequent contact surfaces.
- Hand sanitizer dispensers are located at key guest and team member contact areas
- Increased health and hygiene reminders throughout the property including the proper way to wear, handle and dispose of masks and gloves

Chinook Winds is fully committed to following recommended health and safety protocols to protect their team members and guests. We will continue to re-evaluate and make adjustments in the coming weeks and months to slowly open the remaining venues and amenities when it is safe to do so.