

Beach Goes Mobile



Download the Chinook Winds Mobile App

1. Navigate to the mobile device's application store.
2. Search for the Chinook Winds mobile application.
3. Download and install the Chinook Winds mobile application.



Available on the
App Store



GET IT ON
Google Play

App Features:

- Check point balances and tier status.
- Check your mail offers instantly.
- Receive additional bonus offers.
- Easy access to all current events and promotions.



"It's Better at the Beach!" • Lincoln City • 1-888-Chinook


Chinook Winds
CASINO RESORT

Mobile App FAQ's

Q. What are push notifications?

A. A push notification is a message that will appear on a mobile device even if you are not currently in the app or using the device. Push notifications will look like a mobile alert message.

Q. Do I have to allow my location on my mobile device?

A. In order to play promotional mobile games on the app, location services must be turned on. If your location is not active, you may not be eligible for promotional games on the mobile app.

Q. Can I view my monthly offers on the mobile app?

A. Yes. Monthly offers will be posted on the mobile app for eligible players.

Q. Will I still receive my offers by mail?

A. Yes. We will continue to send monthly offer mailers to eligible players.

Q. What if I cannot access a promotion?

A. Check your mobile device settings to make sure your location is turned on. Some promotions will be based on your location in order to access the mobile game.

Q. Can I access the mobile app without a Chinook Winds Winners Circle Card?

A. Yes, but only casino information will be available. There is an option to sign in as a guest. The guest sign on will not include any offer or player information.

Q. What if I do not remember my player number or pin number?

A. You can visit one of our representatives at Winners Circle and they will be able to provide you with your player number and reset your pin.

Q. What if I receive a message saying my device is locked on the mobile app?

A. Please visit Winners Circle to check your account status. Your pin may be invalid and will need to be reset. Your mobile account may also need to be unlocked if too many attempts with an incorrect pin number has occurred.